



October 8, 2026

T Capital Partners Co., Ltd.

Announcement of Acquisition of DXO

T Capital Partners Co., Ltd. (“TCAP”) announced that a newly established company managed and operated by TCAP funds acquired DXO, Inc. (“DXO”).

DXO primarily operates the “Pro-Support!” business, which provides support for obtaining and managing additional payment assessments – a key component of nursing care reimbursement – as well as operational guidance to nursing care and disability welfare facilities.

Currently, the labor shortage in the long-term care industry in Japan is a societal issue. Amid extremely busy conditions on the front lines of care, the requirements for obtaining and managing additional payment evaluations (such as the “Specific Facility Surcharge”), which are critical to facility operations, are extremely complex. It is said that many facilities are unable to secure sufficient personnel or time to address these requirements. DXO operates a BPaaS (Business Process as a Service) business that supports the operations of such facilities by providing its proprietary software, “e-smart,” as well as record-keeping assistance and regular monitoring by dedicated operators.

Drawing on the management know-how accumulated through numerous investment track records, TCAP will work closely with management to further enhance the company’s corporate value by providing support in strategic planning, human resources and marketing.

Overview of DXO

Company Name : DXO, Inc.
Location : Sunbright Twin, 7F, 2-chōme-46-1 Honchō, Nakano City, Tokyo
Representative : Hiroki Katagai, President and CEO
Business Profile : BPaaS business for nursing care and disability welfare facilities

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